

## Trusted by major airports and transit systems across North America:





Dallas-Fort Worth



Denver INTL. AIRPORT



Seattle-Tacoma INTL. AIRPORT



Phoenix Sky Harbor



Los Angeles



San Francisco BART



Boston MBTA



Dallas **DART** 



Orlando LYNX



SE Pennsylvania **SEPTA** 



Toronto



Chicago METRA



Las Vegas



## **ELERTS Situational Awareness Platform for Airports**

Airport Employees, Ambassadors, concessionaires, and passengers want to help. ELERTS makes helping easy with a simple, reliable reporting platform to notify your team of safety, operations, and customer experience issues.

- The See Say Airport
  platform enables two way communication with
  dispatchers so that reports
  are acknowledged and
  questions are answered
- Your"helpers" report what they see and hear in real-time, with descriptions of incidents/ issues plus photos or video.
- Users can send a report at any time- discreetly and anonymously.
- GPS location is sent with reports, so your teams know exactly where action is needed.
- Safety, security, and customer experience are improved without additional staffing.

- Providing this direct channel of communications keeps complaints off of social media and enables faster action.
- The platform includes a webbased management console for your dispatch, operations, and security teams.
- Simple and easy, operates on iPhone or Android devices.
- Multiple ways to submit reports: mobile app, texting, QR/webform, and more.
- Easy to Integrate with other IT systems such as Esri, Maximo, Power BI, ProDIGIQ, Salesforce and more.

Leverage the power of human intuition and observation. With crowdsourced information gathering, everyday people (and their smartphones) become the eyes and ears of your airport so you are aware of issues sooner.